

Case Study

GraniteWMS Shows Fidelity ADT the Impact of Accurate and Efficient Warehouse Management



Introduction – About GraniteWMS

Granite Warehouse Management System (GraniteWMS) is a leader in small and medium business warehousing solutions. It is the flagship product of Cradle Technology Services located in Johannesburg and Cape Town.

It is simple to implement, simple to use, incredibly powerful and uses the best technology available to make it scalable, easy to maintain and support. It is currently implemented in over 140 sites across the globe.

The following Case Study serves as a testimony to the success of GraniteWMS at one of our clients, Fidelity ADT.

The Client - Fidelity ADT

Fidelity ADT is the largest security solutions provider to medium and large-scale enterprises in South Africa. Their services range across industries from residential and golf estates, to shopping centers, casinos, government, health and education, to airports and hospitality.

The well-known security corporation sought a suitable warehouse solution at its main offices located in Midrand. The implementation of the GraniteWMS solution took place over 4 months.

The Problem - A Business Case for Change

The Fidelity ADT main offices in Johannesburg found that they were experiencing issues in the following areas across their warehouse:

- Inventory Accuracy
- Redundant Processes
- Inventory Locations
- Picking Optimisation
- Labour and Productivity Tracking

This prompted Fidelity ADT to find a solution that would optimise their warehouse operations.

The Solution – Implementing GraniteWMS

To correct these issues Fidelity ADT opted to implement GraniteWMS in its warehouse.

The Granite Warehouse Management System is a software designed to deliver a simple and efficient warehouse management solution to businesses in need of a standardised barcode-based solution.

GraniteWMS is purpose built, simple to implement, and easy to use and allows for end-to-end traceability of stock items through labelling, scanning, and process visibility.

The GraniteWMS implementation process means providing a dedicated team of consultants committed to providing ongoing technical and human support. This includes continual analysis of as-is and to-be

operations and continual stakeholder engagements and strategy alignment. The team does a full review and documentation of all errors and areas of improvements and a provides a back-to-basics strategy in which accuracy and simplicity are the keys to efficiency.

“GraniteWMS is the most cost-effective Warehouse Management System investment. The effectiveness of the system as a true WMS will become apparent only after 3 to 6 months of transactions, however the increase in productivity and accuracy is apparent from the onset.” Said Peter Stassen, Former National Logistics Manager at Fidelity ADT.

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GraniteWMS was also easily integrated into the existing ERP system that was already in place at Fidelity ADT. There was no need for Fidelity ADT to undergo a lengthy registration process with the software vendor, as would be typically encountered with a new system installation.

"Granite WMS is the ideal system for medium sized businesses to manage their warehouses and to cater for their complex and specific stock and warehousing requirements." Said Craig Collins, CEO and Project Director at Cradle Technology Services

Outcome

Fidelity ADT anticipates at least a 15 % improvement in total warehouse productivity which in turn will drive overall operating costs down by at least 5%, with plans to implement GraniteWMS at 23 Fidelity ADT sites in the foreseeable future.

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